

Facilities & Services Policies, Procedures, and Guidelines

Purpose: Employees are not required, but may choose, to use their personal computers or electronic devices for F&S work. The objective of this policy is to ensure appropriate use of F&S Information Technology Services (ITS) staff and resources.

Owner: Shared Administrative Services

Policy: Technical issues and maintenance related to personal computer systems are solely the responsibility of the owner. Home computer systems (systems not provided by the ITS department) are not eligible for support by the ITS department.

Violations and Responsibility: Management personnel are expected to inform and remind employees of their responsibilities in complying with this policy.

Contact: Information Technology Services Support Desk fandssupportdesk@illinois.edu, 217-244-6350, or at <https://supportdesk.fs.illinois.edu/helpdesk>.