

# Takin' Care of Business (With ReADY Vendor)

Presented By: Glenn Adams



## Meet Glenn Adams

### AssetWorks Director of Product Management





#### About Glenn

Glenn Adams is the Director of Product Management at AssetWorks and is responsible for the gathering and prioritizing of product requirements, defining the vision for the products, and collaborating with other directors of Sales, Engineering, Marketing and Operations to ensure product goals are met. He received his Management of Information Systems degree from Auburn University after a six-year enlistment in the Navy and has worked in enterprise software for 15 years, 6 of those with AssetWorks.

GLENN.ADAMS@ASSETWORKS.COM

Phone: 334-750-5018



## AiM

AiM has enjoyed years of success focusing on your back-office personnel

The ERP of Facilities



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100% Web-based Solution



# Go

Go is a mobile product line focused on the doers in your organization

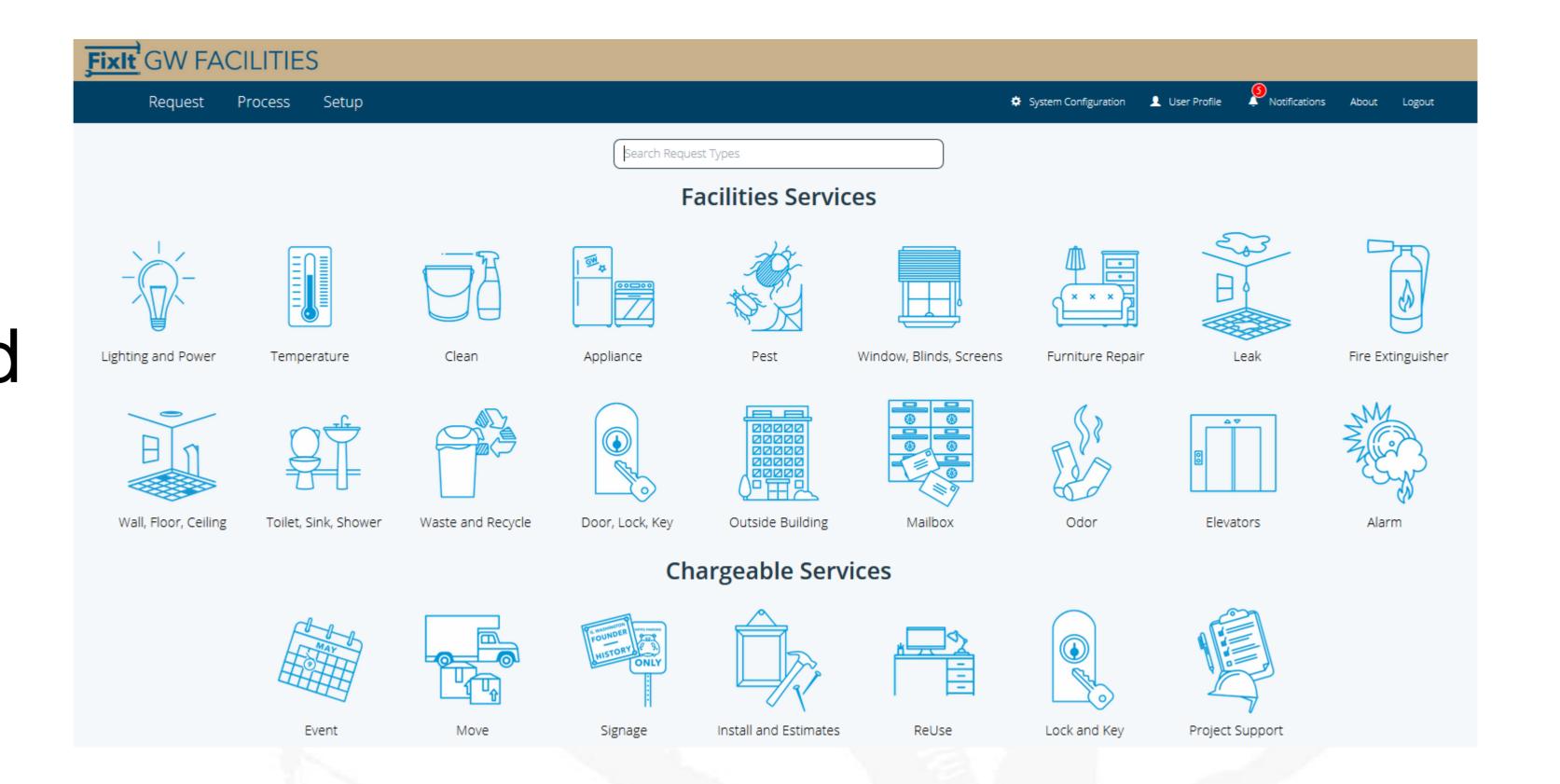






# ReADY

ReADY is an
external facing
product line focused
on customer and
vendor self-service
interactions

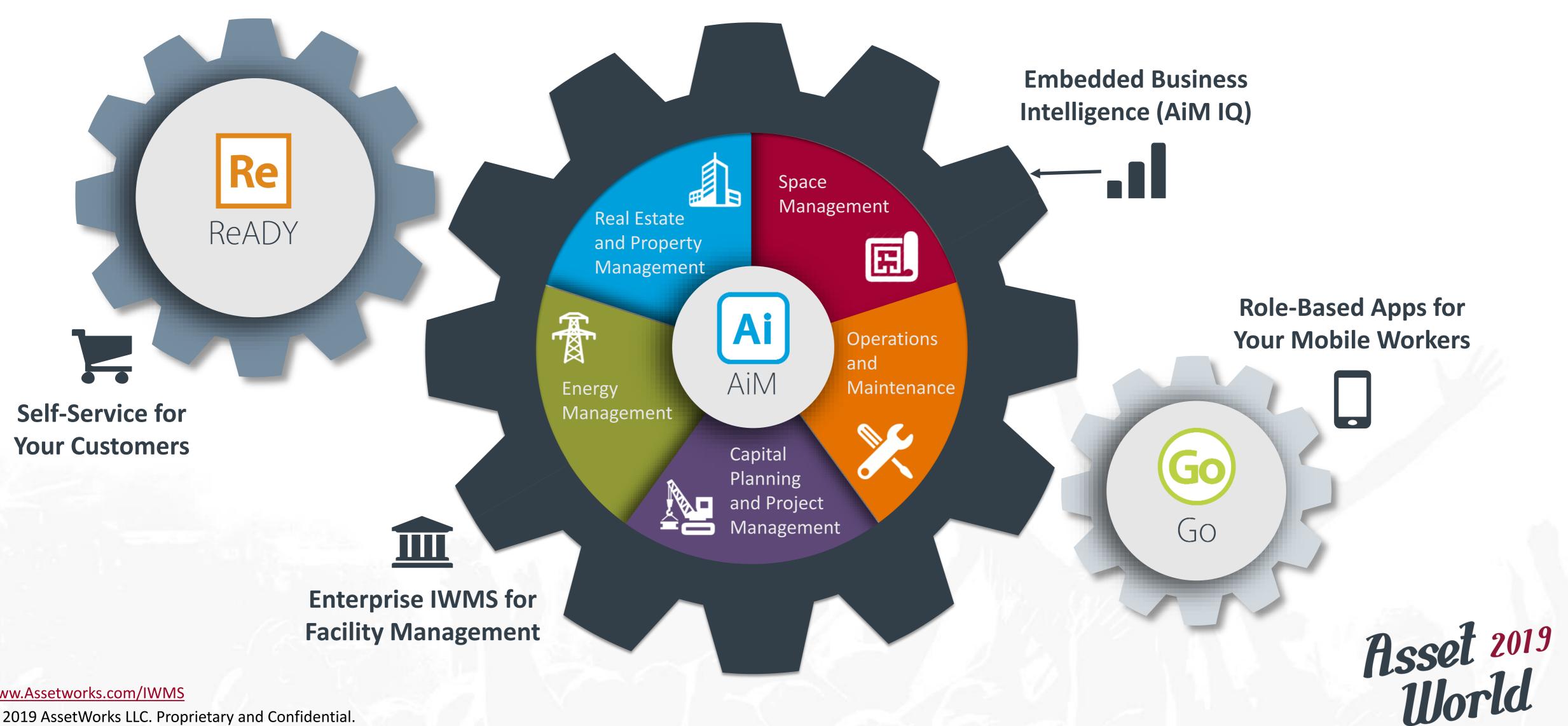




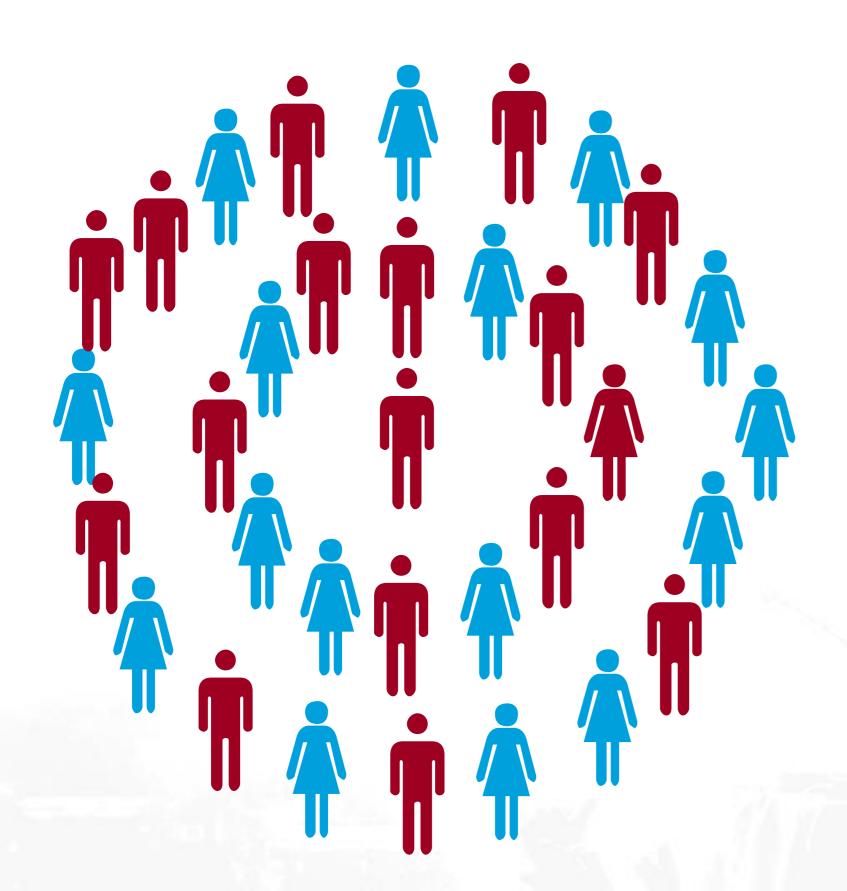


## The AiM Integrated Workplace Management System

The complete end-to-end facilities management solution for the public sector



# Special Interest Group (SIG)



A Special Interest Group (SIG) is formed to drive the features, functionality, and development of an entirely new product.



# ReADY

# Five unique products and special interest groups







## ReADY Core Tenants

Multiple forms of authentication
Minimum training needed for use (self-service)
Notification, authorization, funding (workflow)
Reduce paper forms (flexible design)
Improve and increase communication and collaboration









# Benefits of Participating



#### **Influence Design**

The ability to directly influence the features, functionality, and development of this new product



#### **Help Determine Scope**

The ability to directly influence the range and scope of capabilities to be included in this new product



#### **Impact Priorities**

Anticipating a phased approach... The ability to directly influence what gets rolled out first, second, and so on



#### Collaborate with Other Stakeholders

The ability to collaborate with other stakeholders, and identify best practices to be incorporated in the new product.









Asset 2019 World

# SIG Three Step Process





# Responsibilities of SIG Members



- 1. Product Status Review Calls
- 2. Provide Feedback and Testing
- 3. Conduct Beta Site Evaluation
- 4. Time Investment ~4hrs/week

Note: Only 10 customer sites will be joining this team.



## Keith O'Brien

Vice President of Sales



Email: keith.obrien@assetworks.com

Phone: 512-779-5056



## Questions?







# Thank You!

Glenn Adams

AssetWorks Director of Product Management

Glenn.Adams@AssetWorks.com

